

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**
On this the 25th day of September 2020
C.G.No:269/2019-20/ Tirupati Circle

Present

Sri. A. Sreenivasulu Reddy
Sri. V. Venkateswarlu
Sri. Dr. R. Surendra Kumar

Member (Finance)
Member (Technical)
Independent Member

Between

Bhaskaraiah T. Annaiah
Near Srirama Temple,
2-4, Ulasalavaripalli,
Egavoor (P),
Bhakarapeta,
Chinnagottigallu (M),
Chittoor -Dist

Complainant

AND

Respondents

1. Assistant Executive Engineer/O/Chinnagottigallu
2. Deputy Executive Engineer/R/Piler

ORDER

1. The case of the complainant is that to replace the Damaged Electrical overhead line passing through big tree branches near his house to avoid electrical accidents to the villagers and cattle.
2. The DE/O/Piler filed written submission stating that replacement of the damaged L.T over head lines which are passing through near the complainant premises of HSC No.571210500003 has been done to avoid electrical accidents during rainy seasons to the villagers and cattle in future. hence informed that the grievance of the complainant is resolved.
3. When complainant was contacted over phone by the staff of the forum on 19.09.2020 at 04.55 P.M complainant expressed his satisfaction in resolving his grievance.

DESPATCHED

DATE

26/9

4. In as much as the grievance of the complainant is resolved the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No: 38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th September 2020.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Forwarded By Order

10.5. Hade H. J.
Secretary to the Forum

To

The Complainant

The Respondents

copy to the *Divisional Engineer/ol Pilep*

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation) CGRF APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.